

## MISSION

EASY LASER is a company that manufactures laser-technology equipment for application in industrial manufacturing processes in any sector.

Our objective is to manufacture products of the utmost quality, reliability and performance that are useful and safer for users, and which in terms of features and response surpass comparable products from our competitors. All this we seek at a competitive cost, to ensure that company profitability improves.

## VALUES

As a fruit of the EASY LASER commitment to people, clients and the business group to which it belongs, the Quality Management System is based on the concept of Total Quality, and essentially on the following principles:

- **Implementing and fostering the Quality Management System at all levels of its Organisation** as a basic instrument for achieving the levels of quality and service that clients require.
- **Implementing and fostering the Occupational Health and safety Management System at all levels of its Organisation** complying with the legal requirements.
- **Complying with the legal requirements** applicable to the Organisation.
- **Maintaining and continuously improving the efficacy of the Management System** through setting and periodically reviewing objectives, indicators and management programmes. In accordance with international standard ISO9001:2000.
- **Drawing up a strategic plan** that allows the Company objectives and goals to be laid down, implemented and reviewed in a clear manner.
- **Promoting participation, training and information within the company** and throughout all its activities, motivating the entire human team, including providers, to work in accordance with this Policy and the requirements of the System.
- **Ensuring client satisfaction** by analysing their service expectations and the requirements thereof through appropriate channels of communication.
- **Communicating this policy to all who work for Easy Laser**, so as to ensure that we all know what is expected of us.

This Quality Policy is the reference framework for our ongoing improvement commitment. The Management of EASY LASER will review this Policy annually in order to ensure that it remains relevant and appropriate.

Carlos Sans  
Executive Director

Ramón Sans  
Technical R&D Manager

Terrassa, 30th July 2008